

A comparison of perception and everyday evaluation of emotional prosody at the beginning of cochlear implant treatment and after completion of follow-up therapy

Ein Vergleich der Wahrnehmung und Alltagsbewertung emotionaler Prosodie am Anfang der Cochlea-Implantat-Versorgung und nach Ende der Folgetherapie

Abstract

Prosody is the vocal and speech-related expression contained in the speech signal that, in addition to the semantic meaning conveyed by word choice, conveys, for example, the emotional content of the speaker's voice. However, cochlear implant (CI) users have only limited access to speech sound characteristics for auditory comprehension. This makes it difficult to attribute meaning to prosodic patterns. This can lead to misinterpretations, a reduced intelligibility, and misunderstandings in communication and social interactions. As a result, it is to be expected that people with severe hearing impairments will feel excluded in social situations. Both aspects – the reduced ability to recognize emotions and the psychosocial consequences – are the subject of this article.

The aim of this study was to undertake a retrospective comparison of two methods for measuring emotional prosody perception: firstly, the "Test of Emotional Prosody Perception" (TEPP-CI); and secondly, the "Questionnaire on emotional communication in hearing situations" (EMO-CHeQ). The EMO-CHeQ has already demonstrated its efficacy in cross-sectional studies involving users of hearing aids, CI as well as and normal-hearing (NH) listeners. The present study focuses on longitudinal measurements in CI care, specifically at the beginning of CI care and after the end of follow-up therapy.

The stimuli used in the TEPP-CI were drawn from an evaluated prosodic speech corpus. These consist of 2-syllable nonsense pseudowords. These were spoken by two actors (one female, one male using the prosodic expressions of *joy*, *sadness*, *anger*, *fear*, *disgust*, as well as in a *neutral* tone. The stimuli were presented to postlingually deafened CI users directly through the speech processor at a comfortable level. The EMO-CHeQ measures subjective emotional prosody recognition in everyday life using four subscales and an overall scale.

In the TEPP-CI, correct classifications exceeded the chance level. The CI users improved in emotional prosody perception, though not to the same extent as in the speech tests. The EMO-CHeQ showed an improvement in subjective emotional prosody recognition. The results of the follow-up assessments will be used in the future to improve the perception of sound qualities in CI users through targeted auditory training.

Keywords: CI users, emotional prosody, TEPP-CI, EMO-CHeQ, cochlear implant, questionnaire

Zusammenfassung

Die Prosodie ist der im Sprachsignal enthaltene sprecherisch-stimmliche Ausdruck, der neben der semantischen Aussage durch die Wortwahl wirkt und z.B. den emotionalen Gehalt der Sprechstimme transportiert.

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Den Cochlea-Implantat(CI)-Tragenden stehen jedoch nur eingeschränkt Merkmale des Sprechschalls zum Hörverstehen zur Verfügung. Dadurch ist die Bedeutungszuschreibung prosodischer Muster schwierig. Das kann zu Fehlinterpretationen, einer verminderten Verständlichkeit und Missverständnissen in der Kommunikation und bei sozialen Interaktionen führen. Infolgedessen ist zu erwarten, dass sich Menschen mit schwerer Hörbeeinträchtigung in sozialen Situationen ausgegrenzt fühlen. Beide Aspekte – die verminderte Fähigkeit, Emotionen zu erkennen, und die psychosozialen Folgen – sind Gegenstand dieses Artikels. Ziel war ein retrospektiver Vergleich von zwei Verfahren zur Messung der emotionalen Prosodieerkennung: 1) dem „Test zur emotionalen Prosodieperzeption“ (TEPP-CI) und 2) einem Fragebogen zur emotionalen Kommunikation in Hörsituationen („Questionnaire on emotional communication in hearing situations“, EMO-CHeQ), der bereits seine Eignung in Querschnittstudien bei HG-, CI-Tragenden und Normalhörenden zeigte. In dieser Studie geht es um Verlaufsmessungen in der CI-Versorgung, und zwar am Anfang der CI-Versorgung und nach Ende der Folge-therapie.

Die im TEPP-CI verwendeten Stimuli wurden aus einem evaluierten Prosodie-Sprachkorpus entnommen. Dabei handelt es sich um 2-silbige sinnfreie Pseudowörter. Diese wurden von 2 Schauspielern (eine Frau, ein Mann) in den prosodischen Ausdrücken *Freude*, *Trauer*, *Wut*, *Angst*, *Ekel* sowie *sachlich* gesprochen. Die Stimuli wurden den postlingual ertaubten CI-Tragenden direkt über den Sprachprozessor in angenehmer Lautstärke präsentiert. Der EMO-CHeQ erfasst die subjektive emotionale Prosodieerkennung im Alltag anhand von vier Sub-Skalen und einer Gesamtskala.

Im TEPP-CI lagen die richtigen Zuordnungen über dem Zufallsniveau. Die CI-Tragenden verbesserten sich in der emotionalen Prosodieperzeption, jedoch nicht in dem Umfang wie in den Sprachtests. Im EMO-CHeQ zeigte sich eine Verbesserung der subjektiven emotionalen Prosodieerkennung. Die Ergebnisse der Verlaufskontrollen sollen zukünftig genutzt werden, um die Wahrnehmung von Klangqualitäten bei CI-Tragenden mit einem gezielten Hörtraining zu verbessern.

Schlüsselwörter: CI-Nutzende, emotionale Prosodie, TEPP-CI, EMO-CHeQ, Cochlea-Implantat, Fragebogen

Introduction

Newly fitted CI users undergo an extensive process of learning auditory comprehension after they begin using their CI. During this phase, the brain relearns how to process and interpret the information that is reduced and transmitted via the CI, and integrates it with existing knowledge in memory. The goal here is the ability to communicate auditorily [1]. Although CI fitting primarily focuses on speech comprehension, in recent years, CI users have come to expect that their CI will also allow them to experience better sound qualities. Due to the shifting of indication criteria in the guidelines for CI treatment and advancements in CI technology, CI users are now achieving remarkably good results. Some professional musicians, for example, report that after appropriate training, they are able to practice their profession even with a CI (see testimonials on the MED-EL and Cochlear websites).

One possible model for investigation of processing sound qualities involves the perception of emotional prosody

[2]. This is highly relevant in everyday life, as emotional prosody plays a crucial role in interpersonal communication. Since CI users have only limited access to speech sound characteristics for auditory comprehension, attributing meaning to prosodic patterns can be difficult in conversational contexts (e.g. [3], [4], [5], [6]. If this fails, it leads to misinterpretations and misunderstandings. We use emotional prosody here as a model to illustrate auditory development in the perception of sound qualities following CI implantation [5], [7], [6].

At various points in time during the CI fitting process, participants complete both a prosody test (TEPP-CI) and a questionnaire (EMO-CHeQ). The EMO-CHeQ was first completed at the start of baseline therapy (initial fitting – EMO-CHeQ_1) and the second time after the end of follow-up therapy, i.e., after approximately 2 years of CI use (EMO-CHeQ_2). The TEPP-CI was first administered after 1 month of CI use (untrained – TEPP-CI_1) and a second time after the end of follow-up therapy, i.e., after approximately 2 years of CI use (trained – TEPP-CI_2). All

measurements were collected in parallel with routine clinical examinations.

Study 1 – TEPP-CI

The criteria for inclusion were that the CI users were receiving a CI for the first time in that ear, that they were native German speakers and of legal age, and that they were able to complete the “Test of Emotional Prosody Perception” (TEPP-CI) independently.

Participants

Data from 92 CI users were analysed (51 female, 41 male, aged 19 to 90). Measurements were performed with 48 left ears and 50 right ears (a total of 98 ears, as six participants had bilateral cochlear implants). All participants were tested using their own speech processors. These were divided into 51 speech processors from the MED-EL company (Sonnet, Sonnet2, Rondo2, Rondo3) and 47 speech processors from the Cochlear company (CP810, CP910, CP1000, CP1110, Kanso, Kanso 2). The participants gave informed consent to participate in the measurements.

Material – TEPP-CI

The “Test of Emotional Prosody Perception” (TEPP) contains stimuli from an evaluated speech corpus, namely the WaSeP [8]. The TEPP uses two-syllable pseudowords as stimuli, which were spoken by an actress and an actor in the prosodic expressions of *joy*, *sadness*, *anger*, *fear*, *disgust*, and *neutral* tone.

A total of 89 NH participants, aged between 18 to 82 years, participated in the validation study for the stimuli. They assigned their perceived expression to 384 stimuli (32 per speaker and prosodic expression). On average, the NH were able to correctly assign the stimuli to the intended expression in over 70% of cases [9].

From the TEPP validation study for each prosodic expression and speaker, the five stimuli were selected that NHs most frequently assigned to the intended prosodic expression (30 stimuli each for female and male actors). These were presented to the CI users (TEPP-CI).

Experimental procedure

The TEPP-CI contains 60 stimuli, which are presented in random order using the Psychopy software (v 1.71.01) [10], and takes approximately 10–15 minutes to complete. CI users were asked to assign one of six possible intended emotional prosodic expressions to each presented stimulus (six-alternative forced-choice paradigm). Participants entered their responses via a touchscreen monitor. The responses were recorded and saved as an Excel spreadsheet at the end. The stimuli were presented in a soundproof booth at the ENT clinic directly via the speech processor at a comfortable level. For direct

transmission from the stimulus computer to the speech processor, devices provided to patients by the CI companies were used (MiniMic, AudioLink, T-coil, and cables). After each measurement, participants were asked to rate on an 11-point scale how difficult and how exhausting they experienced the measurement (0=not at all, 10=extremely).

Results

The average accuracy rate exceeded the chance level of 16.67% at both times of measurement. In the first measurement, the median was 24%, and in the second measurement, it was 32%. There was a positive correlation between the first and second measurement (Spearman's $\rho=0.586$, $p<0.001$). In the first measurement, 15 ears were below the chance level, and in the second measurement, 9 ears were below the random level.

The hit rate improved significantly between the first and second measurements (Wilcoxon, $p<0.05$), as shown in Figure 1 left.

Although prosody recognition is above the random level, it does not achieve the level of speech recognition (Figure 1 right panel). The speech recognition also significantly improved from the first time of measurement to the second time (Wilcoxon, $p<0.001$).

In terms of accuracy, the individual prosodic expressions can be broadly divided into two groups (see Figure 2), the better-recognized expressions of *neutral*, *sadness*, and *anger*, and the less well-recognized expressions of *joy*, *fear*, and *disgust*. The expression of *fear* is not well recognized in the first measurement, with the median accuracy falling below the chance level. For all prosodic expressions, the accuracy rate improved from the first to the second measurement. This improvement is significant for the prosodic expressions of *anger* and *sadness* (Wilcoxon, $p<0.05$).

Figure 3 shows how difficult and how exhausting the participants experienced the prosody test. In general, the TEPP-CI was perceived as both difficult and exhausting. However, the second survey revealed a decrease in perceived difficulty and effort. This decrease was significant for difficulty (Wilcoxon, $p<0.05$).

Conclusion study 1

The median hit rates in the TEPP-CI were above the chance level, except for the prosodic expression *fear* at the first measurement point, though with considerable variation. Although the hit rates of the CI users were above chance level, they were clearly below those of NH listeners [9]. On average, the prosodic expressions of *neutral*, *anger*, and *sadness* were recognized better than those of *disgust*, *joy*, and *fear*. The correct classifications for the individual prosodic expressions varied strongly, both within a single prosodic expression and across the different emotional expressions. For all prosodic expressions, there was an improvement in the hit rate, which was significant for *anger* and *sadness*.

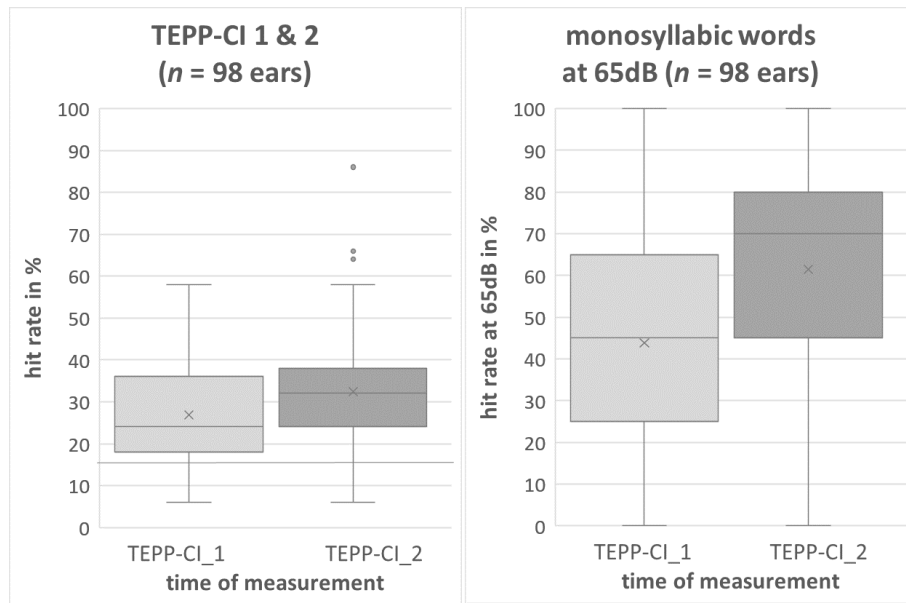


Figure 1: Significant improvement in the hit rate in the TEPP-CI (left panel) and in monosyllabic words test (right panel) from the first to the second time of measurement (median (horizontal line), mean (x), interquartile range (box), range (whisker) and outliers (dots) are shown; the light bar shows TEPP-CI_1, the dark bar shows TEPP-CI_2. The solid line in the left panel shows the chance level (16.67%).

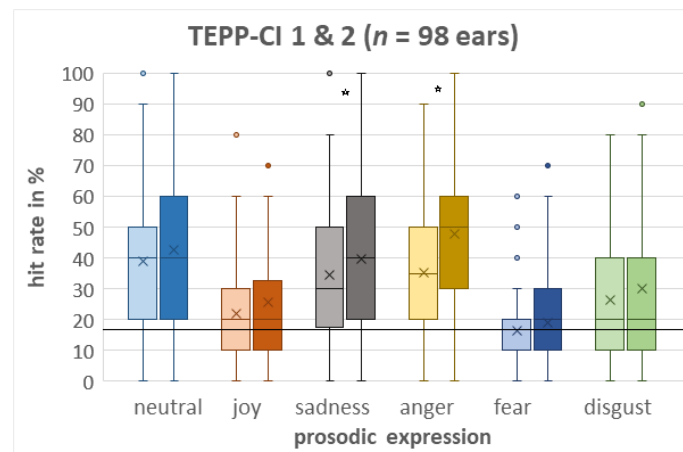


Figure 2: Hit rate for individual prosodic expressions at the first and second time of measurement. Data presentation is the same as in the previous figures.

Study 2 – EMO-CHeQ

The EMO-CHeQ questionnaire is used to assess the perception of emotions in spoken language [11]. The German version has been validated by Meis et al. among normal hearing participants and hearing-aid users [12]; for the validation with CI users see Issing et al. [7].

Participants

Questionnaires have been collected from 69 CI users at both survey points in time (including one bilateral CI user (BiCI) → 70 questionnaires). The respondents included 40 women and 29 men, aged 19 to 90 years. They were fitted with speech processors from the companies MED-EL (n=33), Cochlear (n=36), and AB (n=1). The cohort was subdivided according to the mode of provision: bimodal patients (n=39); single-sided deafness (SSD)

patients (n=23); and BiCI patients (n=5). In the remaining cases, one individual was fitted with a Vibrant Soundbridge (VSB) and two individuals were not fitted with any device on the contralateral side (monolateral CI).

Material – German version of the EMO-CHeQ

The questionnaire assesses subjective emotional prosody perception in everyday life and the associated handicaps. It consists of 16 questions across four subscales (speaker characteristics, speech production, situational factors, and socio-emotional well-being). Responses are rated on a 5-point scale. A high score indicates a high level of handicap, while a low score indicates a low level of handicap.

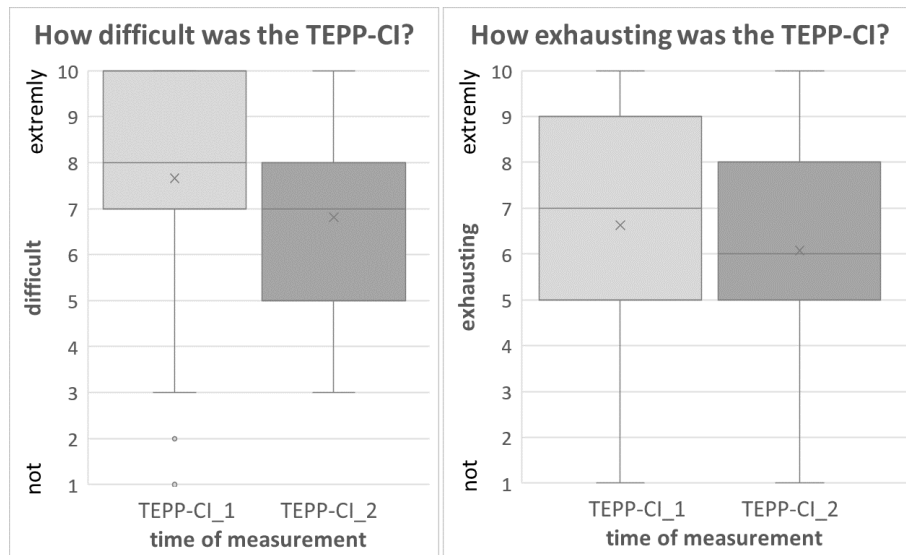


Figure 3: Survey of participants regarding how difficult (left panel) and exhausting (right panel) the TEPP-CI was perceived to be at the first and second time of measurement. Data presentation is the same as in the previous figures.

Experimental procedure

The questionnaire was given to the patients in paper form; they filled it out on their own at home and then returned it.

Results

The perceived handicap among CI users was on average approximately 2.5 on a scale from 1 to 5, with 1=no handicap (Figure 4). In the second survey after the completion of follow-up therapy, the handicap was perceived as less severe than in the first survey. This change was statistically significant (Wilcoxon, $p < 0.05$; see Figure 4).

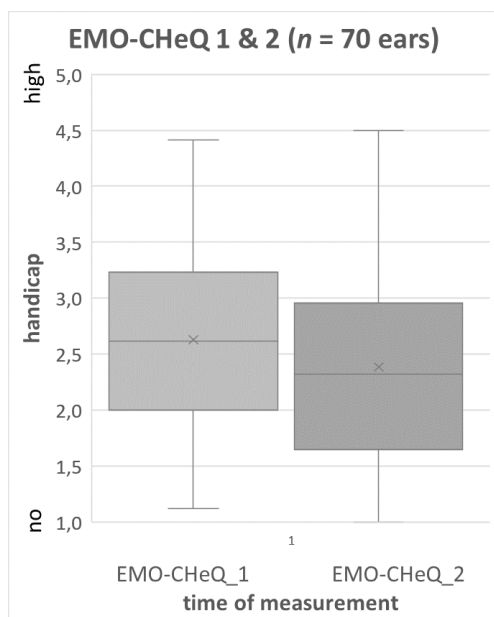


Figure 4: Significant reduction in handicap at EMO-CHeQ from the first to the second time of measurement. Data presentation is the same as in the previous figures. The light bar shows EMO-CHeQ_1, the dark bar shows EMO-CHeQ_2.

A comparison of the individual subscales at EMO-CHeQ reveals that the subscale *Situation* is generally perceived as causing greater handicap than the other three (Figure 5). This subscale assesses situations involving background noise. For all subscales, there is a decrease in the median perceived handicap. For the subscales *Production* and *Situation* this decrease is significant (Wilcoxon, $p < 0.05$).

When participants are analysed in subgroups based on type of care at the second ear, it becomes apparent that they perceive their handicaps differently (see Figure 6). The reduction of the handicaps in the bimodal group received hearing-aid care was significant (Wilcoxon, $p < 0.05$).

Conclusion study 2

Hearing in noise was rated as most challenging. Improvements are evident across all subscales, though with considerable variation. The degree of handicap in daily life also appears to depend on hearing at the second ear. The greatest improvement is observed among CI users with bimodal hearing aids. The missing improvement in SSD patients might be due to the already low handicap values at the first measurement because of the NH ear. The number of participants using BiCI is still too small to draw any conclusion.

Summary and outlook

We believe that both the TEPP-CI and the EMO-CHeQ are suitable for assessing handicaps in the perception of emotional prosody with a cochlear implant. This applies both to individuals and to groups.

For the TEPP-CI, the confusion matrix still needs to be analysed. This will be combined with a contrastive phonetic analysis of the stimuli that could be assigned to a prosodic expression with varying degrees of success.

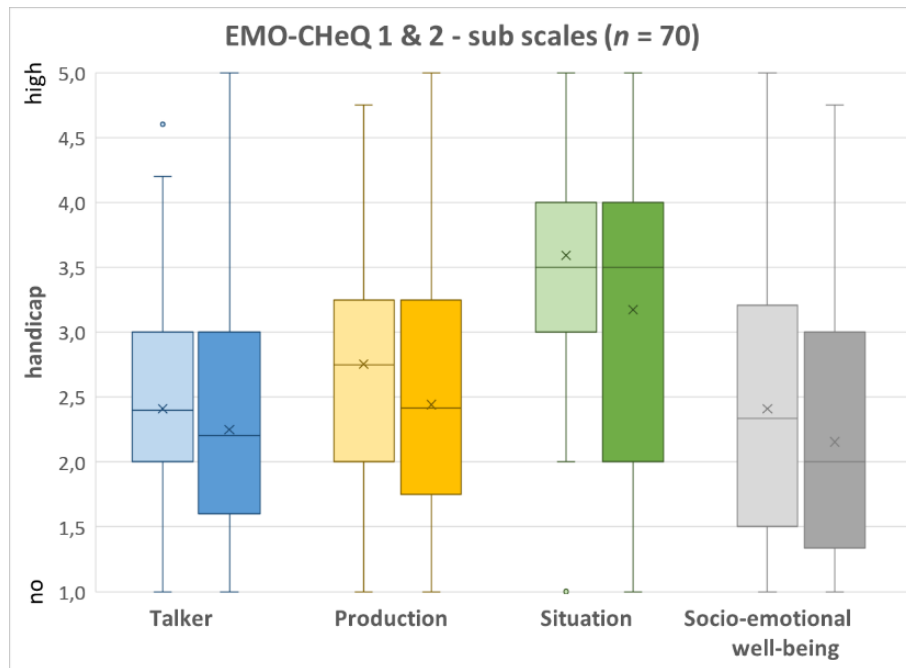


Figure 5: Handicaps for the individual subscales of the EMO-CHeQ at the first and second time of measurement. Data presentation is the same as in the previous figures.

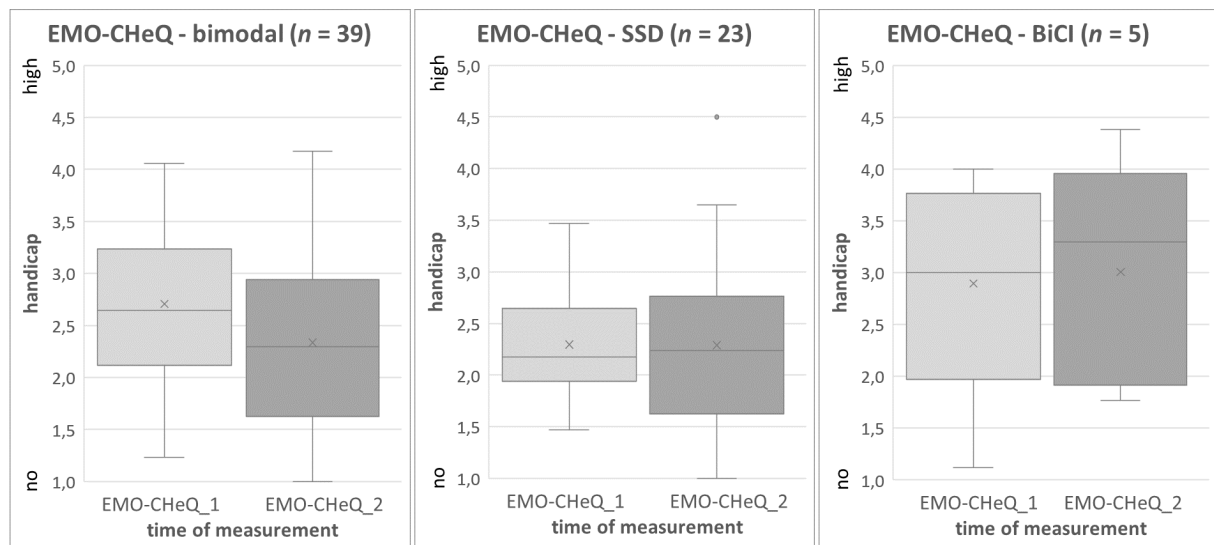


Figure 6: Handicaps of the EMO-CHeQ at the first and second time of measurement subdivided in groups based on type of care at second ear, bimodal with hearing aid (left), SSD (middle), BiCI (right). Data presentation is the same as in the previous figures.

Furthermore, a correlation between the TEPP-CI and other hearing tests (aided threshold, monosyllable tests, speech in noise test, speaker discrimination, phonetic profile, etc.) can help to identify correlations between the recognition of emotional expression and speech comprehension, and to determine whether those improve together over time.

The role of the second-side-ear still needs to be clarified. This requires more participants, particularly in the BiCI group.

We aim to conduct training with emotional prosody stimuli with CI users and consider this step essential as a supplement to CI rehabilitation.

Notes

Conference presentation

This contribution was presented at the 28th Annual Conference of the German Society of Audiology and published as an abstract [13].

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Ethics statement

Positive ethics committee vote: Otto-von-Guericke University Magdeburg (61/10)

Competing interests

The authors declare that they have no competing interests.

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