Please read each item and decide to what extent you agree or disagree.		not at all	hardly	partly	mostly	entirely	not assessable
1.	The physician used language I could understand.	0	0	0	0	0	0
2.	The physician listened to me attentively.	0	0	0	0	0	0
3.	The physician showed sincere interest in me as a human being.	0	0	0	0	0	0
4.	The physician responded to my questions and needs satisfactorily.	0	0	0	0	0	0
5.	The physician was caring and showed compassion.	0	0	0	0	0	0
6.	The physician explained the next diagnostic or treatment steps to me in a comprehensible way.	0	0	0	0	0	0
7.	The physician behaved in a way that made me feel comfortable around him/her.	0	0	0	0	0	0
8.	I am satisfied with the consultation.	0	0	0	0	0	0